

Need Help Navigating Our Web Site?

1. How do I access a **product data sheet**, **MSDS Sheet** or **application instructions**?
 - A1. If you know the name of the product you're looking for, you can find it through an alphabetic listing. From the Tremco Global Sealants home page (www.tremcosealants.com), at the top, center of page where it says **Site Links**, click on **Commercial Sealants & Waterproofing**. On the next page in the navigation menu on the left, click on **Products**, then click on **Alphabetic List**.

Also, you can simply enter the name of the product in the **Site Search** field on the top, left side of the Tremco Global Sealants Home page.
 - A2. If you do not know the name of the product, you can search by application type. From the Tremco Global Sealants home page (www.tremcosealants.com), at the top, center of page where it says **Site Links**, click on **Commercial Sealants & Waterproofing**. On the next page in the navigation menu on the left, click on **Products**, select which type of product you're looking for in the navigation menu. From there, you can narrow your search even further. Short descriptions next to the product names will help you select the appropriate product.
2. How do I **locate a Tremco sales representative** or a **local distributor**?
 - A. From the Tremco Global Sealants home page (www.tremcosealants.com), at the top, center of page where it says **Site Links**, click on **Commercial Sealants & Waterproofing**. On the next page in the navigation menu on the left, click on **Locate Rep/Distributor**. Then click on the appropriate state. Distributors are listed alphabetically by city.
3. How do I find **warranty information**?
 - A. From the Tremco Global Sealants home page (www.tremcosealants.com), at the top, center of page where it says **Site Links**, click on **Commercial Sealants & Waterproofing**. On the next page in the navigation menu on the left, click on **Warranty Information**. You can click on the appropriate link to find the information you are looking for.
4. How do I find **technical information** including: detail drawings, product certification letters, testing/approvals, LEED information, product calculators and technical bulletins?
 - A. We have a section dedicated to all of our Technical Resources. From the Tremco Global Sealants home page (www.tremcosealants.com), at the top, center of page where it says **Site Links**, click on **Commercial Sealants & Waterproofing**. On the next page, in the navigation menu on the left, click on **Technical Resources**. In the same menu, there will be individual links for certification letters, testing/approvals, LEED information, product calculators, technical bulletins, industry links, and Ask the Expert.

5. Is there a place where I can ask a question to a Tremco Technical Representative?
- A. If you don't need an answer on the spot and you have time to wait for a reply, you can click on **Ask the Expert** and e-mail your question. You will receive an answer within 24 hours. Ask the Expert is located in our Technical Resources section. Question 4 (above) describes how to navigate the Technical Resources section.
6. How do I find examples of **projects where the products have been used**?
- A. We have two links to take you to examples of how our products have been used. They are both in the navigation menu on the left side of the page once you have entered the Commercial Sealants & Waterproofing section.
1. The first link is named **Project Profiles**. These profiles will include a nice photo, the products that were used and a short description of the project. Some of these jobs are high-profile jobs. They are categorized by the type of project (stadium, office buildings, churches, airports, hotels, etc.)
 2. The second link is named **Solution Series**. These are detailed case histories showing projects where Tremco products provided a superior solution to a challenge at the jobsite. These case histories can be downloaded as pdf files. They are listed by product category (waterproofing, deck coating, sealants, glazing, etc.).
7. How do I find a place on the site where I can order **samples and literature**?
- A. From the Tremco Global Sealants home page (www.tremcosealants.com), at the top, center of page where it says **Site Links**, click on **Commercial Sealants & Waterproofing**. On the next page, in the navigation menu on the left, click on **Samples & Literature**. Click on the appropriate link to place your order.

For additional Web site help, contact Kim Rotsky, Marketing Communications Specialist.
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